

April Newsletter



Easter Opening Times

The practice will be closed for Easter on Friday 18th April and Monday 21st April.

During this period, if you require non-urgent medical assistance please call 111.

We will re-open from 8am on Tuesday 22nd April.

Easter Prescription Deadline

Please order your prescriptions your prescriptions by **1pm on Friday 11th April** to guarantee your items are ready for collection before Easter

Covid Spring Booster

We are now taking bookings for Covid spring booster vaccinations with many patients already invited and booked in. We still have some availability in our vaccination clinics towards the end of April.

If you meet the following criteria you will be eligible for a vaccine:

- Are aged 75 or over (including those who will be 75 by 17 June 2025)
- Are aged under 74 years and have a weakened immune system because of a health condition or treatment

If you feel you hit the criteria above please contact the surgery to book your appointment. If you are unsure if you are eligible, a member of the reception team will be able to advise.

Car park

We are aware that our car park is becoming busier and busier and we are noticing that some cars are parking to visit residents in the local area or to park for free to visit the town. By doing this, you are preventing patients from parking for their appointment

Please can we ask that the car park is only used if you have an appointment at the surgery. If you do not have an appointment, please use the car parks in the town.

We also advise our patients that you allow yourself enough time to park for your appointment.



Missed Appointments

In February we had 78 appointments that were missed, this equates to 22.6 hours. Please make sure you let us know if you cannot make an appointment so it can be used by another patient.

NHS Breast Screening

Breast cancer is the most common type of cancer in women in England. Breast screening uses a breast x-ray called a mammogram and regular breast screening is one of the best ways to spot a cancer that is too small to feel or see yourself. It saves around 1300 lives each year in the UK.

Anyone registered with a GP as a female from 50 up to their 71st birthday will be invited for NHS breast screening every 3 years.

If you missed your appointment, the details of your local breast screening team are:

New Bookings: 01803 654152 Change Booking: 01803 655350



Patient Participation Group (PPG)

A PPG is a patient group in a GP practice that is led by patients but run in partnership with the surgery to:

- Give views as a patient on the services run by the surgery
- Help patients to be more informed and responsible for their own health
- Build a positive working relationship with the practice
- Meet other patients and share experiences
- Support the practice to help patients to stay well
- Help to improve communication between the practice and its patients.

If you would be interested in joining the PPG please email **buckfastleigh.ppg@nhs.net** and we will be in touch.

Did you know we have a GP and nurse clinic every Tuesday evening from 6-8pm?

We are also able to book appointments for you on a weekend with a nurse or GP. The weekend clinics run from Leatside Surgery of a morning and Albany Surgery of an afternoon. If you would like more information, please ask at reception.

